

Seat
No.

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आभास - 084

308 - SPECIALIZATION (MINOR - I) 438 G
Systems Management
(Emerging Trends in Information Technology)

P. Pages : 1

Time : Three Hours

Max. Marks : 60

Instructions to Candidates :

1. Do not write anything on question paper except Seat No.
2. Answersheet should be written with blue ink only. Graph or diagram should be drawn with the same pen being used for writing paper or black HB pencil.
3. Students should note, no supplement will be provided.
4. Attempt **any three** question from Section I and **any two** from Section - II.
5. Answer to both the section must be written in the same book.

SECTION - I

1. a) What is e - commerce. State the advantages and disadvantages of e - commerce. 6
b) Explain the term Digital Signature. 6
2. a) Explain the term electronic clearing system. 6
b) Define the term firewall with advantages and disadvantages. 6
3. a) What is e - Business. Explain How it is differ than e-commerce. 6
b) Explain the term Logistics. 6
4. a) Write short notes on ATM. 6
b) Explain in details types of Transaction can be done in e - banking. 6
5. a) Explain the term e - Learning. State its advantages and disadvantages. 6
b) State the tactics and strategies for Implementation of e - Governance. 6

SECTION - II

6. a) Explain the architecture of knowledge management. 6
b) Define the term warehouse management. 6
7. a) What is KM. Explain any one knowledge Building model. 6
b) What is GIS Explain the standardization process of GIS Development. 6
8. Write short notes on **any three**. 12
i) G2G ii) BPO
iii) SSL iv) Call center.
